

# **SERVICE STANDARDS FOR WORLD-CLASS EXHIBITIONS**

*"A Seminar for the EMS industry"*

**Jointly organised by PSB, TDB and SACEOS**

**1 October 2001**

**8:45 A.M. – 12:00 P.M.**

**Venue: PSB Auditorium (Science Park)**

## **Programme**

- 8:45 A.M.                    **Registration**
- 9:15 A.M.                    **Welcome Address**  
*Mr Lee Suan Hiang*  
*Chief Executive, PSB*
- 9:25 A.M.                    **Opening Address**  
*Mr David Chin*  
*Deputy Chief Executive Officer, TDB*
- 9:35 A.M.                    **EMS Standards - Hong Kong's Perspective**  
*Mr Louis Cheng*  
*Chairman of Hong Kong Exhibition and Convention Organisers and Suppliers Association (HKECOSA)*
- 9:50 A.M.                    **An Organiser's Endorsement**  
*Mr Stephen Tan*  
*Chief Executive*  
*Singapore Exhibition Services Pte Ltd*
- 10:00 A.M.                   **A Venue Manager's Endorsement**  
*Mr James L. Papineau*  
*Deputy General Manager*  
*Singapore International Convention and Exhibition Centre*
- 10:10 A.M.                   **Refreshments**
- 10:30 A.M.                   **Technical Reference on Exhibition Content**  
*Mr Jimmy Lau*  
*Chairman of EMS Exhibition Content Working Group*
- 10:50 A.M.                   **Technical Reference on Safety, health and technical operational efficiency**  
*Mr Low Wun Gong*  
*Co-Chairman of EMS Safety, Health and Technical Operational Efficiency Working Group*
- 11:10 A.M.                   **Panel Discussion**  
*Moderator:*  
*Mr Benedict Soh*  
*Chairman of EMS Standards Working Committee*
- 11:40 A.M.                   **Implementation of EMS Technical References**  
*Mr Benedict Soh*  
*Chairman of EMS Standards Working Committee*
- 12:00 noon                   **End**